A COMPARATIVE STUDY ON AUTHENTICITY AND VALUES IN CONTENT MARKETING AND INFLUENCER MARKETING

Jesu Alfred K J¹, III yr B.Com G, Saveetha College of Liberal Arts and Sciences, SIMATS, www.jesualfredkj1023.sclas@saveetha.com

Chaitanya.R.¹, I yr B.com Hons, Saveetha College of Liberal Arts and Sciences, SIMATS, 252416005.sclas@saveetha.com

C. Bharathi Priya², Research Scholar, Department of Computer Application, Saveetha College of Liberal Arts and Sciences, SIMATS, 252416 bharathiprya6115@gmail.com

Dr Venkatesan S³, Research Guide, Department of Commerce General, Saveetha College of Liberal Arts and Sciences, SIMATS, venkatesans.sclas@saveetha.com

Abstract:

Aim: The primary aim of this study is to conduct a comprehensive comparative analysis of authenticity and values in content marketing and influencer marketing. By examining these two prominent marketing strategies, the study seeks to understand how the principles of authenticity and values influence their effectiveness, consumer perception, and overall impact. Material And Methods: Where I have been referred may research articles previously submitted related to my topic and I have been used a self-prepared Questionnaire with the help of the google forms and where it helped to collect the response from the customer about their opinion in their satisfaction level and where with the help of, he Excel and SPSS IBM Version 26 Where I analysed the research article with the help of the Independent T Test, One way Anova and Correlation. Where the analysis and table charts have shown below in figures. Results and Discussion: With the help of the Response collected by the customer were helped to evaluate the value and authenticity of content marketing and influencer marketing in which the paired sample test resulted with (0.001) which highlighted that influencer marketing has more authenticity on contrary to content marketing. Conclusion: The Comparison Between Authenticity And Values In Content marketing And Influencer Marketing provided a valuable insight into assessing the considerations in which it brings that



value in content marketing are augment on contrary in context of authenticity influencer marketing deserve more, which has been represented through statistical analysis and graphs.

Introduction

In the contemporary digital age, the landscape of marketing has been dramatically transformed by the advent of the internet and the proliferation of social media platforms(Burnell et al. 2025). Among the various strategies that have emerged to leverage these new media, content marketing and influencer marketing have become two of the most influential and impactful approaches. While each of these strategies operates on different principles and mechanisms, they both aim to build and strengthen the connection between brands and their audiences(Vassey et al. 2025). Central to their effectiveness are the concepts of authenticity and values, which serve as the foundational pillars that determine the credibility, trustworthiness, and overall impact of marketing efforts.

Content marketing is defined by its focus on creating and disseminating valuable, relevant, and consistent content with the intention of attracting and retaining a clearly defined audience. (Lieb 2011)This approach is rooted in the belief that providing useful and engaging content can foster a sense of trust and loyalty among consumers, ultimately leading to profitable customer actions. The authenticity of content marketing lies in its ability to present genuine, transparent, and honest information that resonates with the audience's needs and interests. Brands that successfully implement content marketing strategies do so by prioritizing the delivery of real value over overt promotional messages, thereby establishing themselves as credible and reliable sources of information.(Rose and Pulizzi 2011)

On the other hand, influencer marketing capitalizes on the reach and influence of individuals who have garnered substantial followings on social media platforms. These influencers, often perceived as relatable and trustworthy figures, possess the unique ability to sway the opinions and behaviours of their audiences(Yesiloglu and Costello 2020). The effectiveness of influencer marketing is intrinsically linked to the authenticity and values embodied by the influencers themselves. When influencers genuinely believe in and align with the brand's mission, their endorsements are perceived as more credible and trustworthy by their



followers(Vilas Chavare et al. 2024). This alignment of values is crucial in building a sense of authenticity that can significantly enhance the impact of influencer marketing campaigns.

As the lines between content marketing and influencer marketing continue to blur, it becomes increasingly important to understand how authenticity and values influence the effectiveness of these strategies. This comparative analysis aims to explore the interplay between authenticity and values in content marketing and influencer marketing, examining their respective strengths, challenges, and implications for brands(Marconi and American Marketing Association 2000). By delving into the nuances of these approaches, this study seeks to provide valuable insights into how brands can navigate the complexities of the digital marketing landscape and create campaigns that resonate with their audiences on a deeper, more meaningful level.

The authenticity of content marketing is often reflected in the transparency and honesty of the information presented((*The Concept of Authenticity in Marketing Research* 2023). In an era where consumers are bombarded with an overwhelming amount of content on a daily basis, the ability to stand out and capture attention is increasingly dependent on the perceived genuineness of the content. Brands that prioritize authenticity in their content marketing efforts are able to build trust and credibility with their audience, which in turn fosters long-term relationships and brand loyalty.(Steenkamp 2017) This emphasis on authenticity is especially important in a digital environment where misinformation and deceptive practices can quickly erode consumer trust.

Similarly, the values embodied by influencers play a critical role in determining the success of influencer marketing campaign(Ryan and Jones 2011)s. Influencers who are perceived as authentic and trustworthy are more likely to have a positive impact on their followers' opinions and behaviours. This is because consumers are more inclined to engage with and be influenced by content that aligns with their own values and beliefs(Van Laere et al. 2025). As such, brands must carefully select influencers who not only have a substantial following but also share the same values and mission as the brand itself. This alignment ensures that the influencer's endorsements are perceived as genuine and credible, thereby enhancing the overall effectiveness of the campaign.



Moreover, the convergence of content marketing and influencer marketing has given rise to new opportunities and challenges for brands(Dzamic and Kirby 2018). As these strategies continue to evolve, it is essential to examine how authenticity and values intersect and influence the outcomes of marketing efforts. For instance, brands may leverage the authenticity of influencers to enhance their content marketing initiatives, creating a synergistic effect that amplifies the impact of both approaches(Johnson 2015). Conversely, the increasing commercialization of influencers who appear to prioritize monetary gains over genuine endorsements.

In conclusion, the comparative analysis of authenticity and values in content marketing and influencer marketing highlights the importance of these principles in shaping the success of digital marketing strategies. By understanding how authenticity and values influence consumer perceptions and behaviours, brands can develop more effective and impactful marketing campaigns that resonate with their audiences on a deeper level. This study aims to provide a comprehensive examination of the interplay between authenticity and values in content marketing and influencer marketing, offering insights and recommendations for brands seeking to navigate the dynamic and ever-changing digital marketing landscape.

Keywords: Influencer Marketing, Content Marketing, Value, Authenticity, Wisdom, Peoples Engagement, Informative Content, Appealing Content, Creative Content, Awareness, Factual, Brand involvement, Convergence, Trustworthy, Genuineness, Misinformation, Digital Marketing, Strategies, Interplay of marketing, Credibility, Substantial Followings, Interests And Needs, Promotional Messages And Behaviour.

Material And Methods

This study employed a quantitative research design to explore the role of authenticity and values in content marketing and influencer marketing. Data collection was carried out using Google Forms, a versatile online survey tool that enabled the efficient gathering of responses from a diverse sample of participants. The survey was designed to capture participants' perceptions, attitudes, and behaviours concerning content marketing and influencer marketing, with a particular emphasis on authenticity and values. The survey consisted of two main



sections. The first section focused on influencer marketing (Group 1), while the second section concentrated on content marketing (Group 2). Each section included a series of carefully crafted questions aimed at assessing various dimensions of authenticity and values, such as trustworthiness, credibility, alignment with personal values, and perceived effectiveness.

The questions were structured to elicit responses that could be quantitatively analysed to draw meaningful comparisons between the two marketing strategies. Participants for the study were recruited through multiple channels, including social media platforms, email invitations, and online communities, to ensure a diverse and representative sample. The recruitment strategy aimed to encompass a wide range of demographic variables, such as age, gender, occupation, and geographic location, to provide a comprehensive understanding of the factors influencing perceptions of authenticity and values in digital marketing. Upon the completion of data collection, the responses were compiled and subjected to rigorous statistical analysis using the Statistical Package for the Social Sciences (SPSS) software. SPSS was selected for its robust capabilities in handling complex datasets and performing advanced statistical analyses, making it an ideal tool for this study. In which independent samples test, one-way Anova test and paired samples test were primarily opted in for analysing.

Statistical Analysis

The statistical analysis conducted with SPSS (IBM version 26) utilizing paired sample test, Independent T-Test, and One-Way ANOVA has produced important findings regarding the evaluation of consumer confidence in online banking security protocols in the banking industry. The Independent T-Test made it possible to compare the degree of values and authenticity among various groups, offering a more complex view of possible differences. The paired Sample T-Test captured dynamic fluctuations in people's views and provided useful data about awareness in the respective marketing. The statistical results and corresponding p-values shed illumination on the importance of these analyses. These findings advance our knowledge of the audience's view and how they find their content in their means.

Results



Table1: The following table shows that F = 0.44, Sig. = 0.835 Levene's test examines whether the variances of the two groups being compared are equal. Since the significance (Sig.) value is 0.835, which is greater than the typical alpha level of 0.05.

Table 2: The Anova test is taken to determine the value of marketing which resulted with each group of 1.799 and F value of 1.854 by giving a significant value of 0.142.

Table3: The following table represents paired sample test to represent authenticity of marketing which is derived with a significance of 0.001. Less than (0.005)

Figure 1: This simple bar graph represents whether it's important to brand informative content or appealing content by mean age, ± 2 standard deviation, and a 95% confidence interval.

Figure 2: This simple bar graph represents which type of marketing produces more value to them by mean age, ± 2 standard deviation, and a 95% confidence interval.

Figure 3: This simple bar graph represents which type of marketing gives more authenticity to them by mean age, ± 2 standard deviation, and a 95% confidence interval.

Discussion:

Table 1 represents an independent sample test with $\mathbf{F} = 0.44$, Sig. = 0.835, The mean difference (0.035) represents the observed difference between the means of the two groups. This illustrates that most of the adult groups are not bothered with the content or creativeness of the marketing irrespective of their context. On top of that it has been observed that a minor proportion of age groups find to be more important and attractive in both content and influencer marketing. This clearly states that brands need not to indulge more into informative or creative content as people are gaining insights without the given considerations. Table 2 represents the one way Anova test which resulted the average age of the people in the four groups is statistically the same with an significant value of (0.142) which highlights the importance of value in both content and influencer marketing which determined to be that content marketing was producing a colossal value desirability to them also tells us that people are holding general awareness and wisdom related to the content they encounter in the same age group.



Table 3 represents the paired sample test derived with a significant value of (0.001) which lights the authenticity of content marketing and influencer marketing. Influencer Marketing has the highest mean age among the three groups. This suggests that individuals who perceive influencer marketing as more authentic tend to be older. Content Marketing has the lowest mean age. This indicates that younger individuals are more likely to believe content marketing is more authentic. Both Equally: Falls in between the other two groups, suggesting a moderate age range among those who perceive both strategies as equally authentic. In the context of authenticity people believe influence marketing to be more factual irrespective of their strategies or creativeness. This demonstrates influencer marketing also plays a vital role in marketing culture.

Limitations

While this comparative analysis offers valuable insights into the interplay between authenticity and values in content marketing and influencer marketing, several limitations must be acknowledged. Firstly, the rapidly evolving nature of digital marketing poses a challenge to the generalizability of the findings. As new platforms and technologies emerge, the dynamics of content and influencer marketing are likely to change, potentially impacting the relevance of the conclusions drawn in this study. Secondly, the study relies on existing literature and case studies, which may be subject to biases and limitations in the original research. The variability in methodologies, sample sizes, and contexts across different studies can influence the consistency and reliability of the results. Thirdly, the subjective nature of authenticity and values presents a challenge in quantifying and measuring their impact. Perceptions of authenticity and values can vary significantly among individuals and cultural contexts, making it difficult to draw definitive conclusions that apply universally. Furthermore, the study does not account for the potential influence of external factors such as economic conditions, regulatory changes, and societal trends that could affect the effectiveness of content marketing and influencer marketing. These factors can play a significant role in shaping consumer behaviours and preferences, and their exclusion may limit the comprehensiveness of the analysis.

Future Scope of the Study

The future scope of studying the comparison between authenticity and values in content marketing and influencer marketing is vast and promising. As the digital landscape continues to evolve, the importance of genuine and value-driven marketing strategies will only grow. Future research can explore how these strategies impact consumer trust and loyalty over time, developing standardized metrics to measure authenticity in marketing content. Additionally, examining cross-cultural perspectives will provide valuable insights into tailoring global marketing strategies. The role of emerging technologies like artificial intelligence and blockchain in maintaining and verifying authenticity can also be investigated. Ethical considerations, such as the potential for manipulation and the responsibilities of brands and influencers, will be crucial areas of study. Furthermore, understanding the influence of authenticity and values on purchasing decisions, business performance, and consumer-brand relationships can offer practical applications for marketers. By addressing these aspects, future research can contribute to creating more meaningful connections between brands, influencers, and their audiences, ultimately leading to more effective and impactful marketing strategies.

Declarations

Conflict of interest

No conflicts of interest in this manuscript.

Author Contributions

Author Jesu Alfred K J was involved in data collection, data analysis, data extraction, and manuscript writing. Author Dr Venkatesan S was involved in the conceptualization, data validation, and critical review of the manuscript.

Acknowledgement

The authors would like to express their gratitude towards Saveetha College of Liberal Arts and Sciences, Saveetha Institute of Medical and Technical Sciences (Formerly known as Saveetha University) for providing the necessary infrastructure to carry out the research study.

Funding:

We thank the following organisations for providing financial support that enabled us to complete the study.

- 1. Saveetha University.
- 2. Saveetha Institute of Medical and Technical Sciences.
- 3. Saveetha College of Liberal Arts and Sciences

Tables And Figures

Table1: The following table shows that F = 0.44, Sig. = 0.835: Levene's test examines whether the variances of the two groups being compared are equal. Since the significance (Sig.) value is 0.835, which is greater than the typical alpha level of 0.05.

	Independent Sample Test			
	Equal variances assumed	Equal variances not assumed		
Sig.	0.835			
Т	0.278	0.279		
Sig. (2-tailed)	0.782	0.781		
Mean Difference	0.35	0.35		
Std. Error Difference	0.127	0.127		

Table 2: The Anova test is taken to determine the value of marketing which resulted with each group of 1.799 and F value of 1.854 by giving a significant value of 0.142.

Anova	Sum Of	df	Mean	F	Sig.
Test	Squares		Square		
Between	1.799	3	0.600	1.854	0.142
Groups					
Within	31.691	98	0.323		
Groups					
Total	33.49	101			



Table 3: The following table represents paired sample test to represent authenticity of					
marketing which is derived with a significance of 0.001. Less than (0.005)					

Paired	Mean	Std.	Std.	95%		Т	Sig. (2-	Df
Samples		Deviation	error	Confidenc			tailed)	
test			Mean	e Interval				
				of the				
				Differenc				
				e				
	-0.716	0.999	0.099	Lower	Upper	-7.23	0.001	101
				-0.912	-0.520			

Figure 1: This simple bar graph represents whether it's important to brand informative content or appealing content by mean age, ± 2 standard deviation, and a 95% confidence interval.

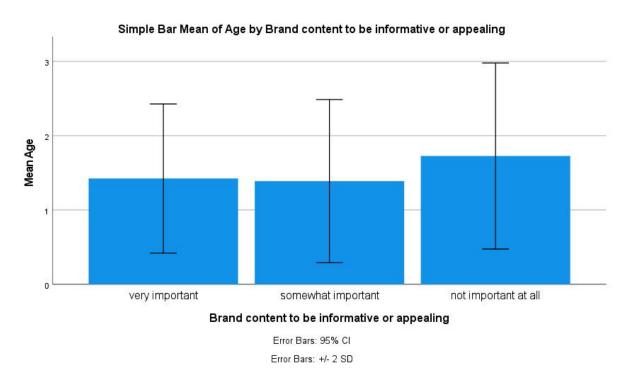


Figure 2: This simple bar graph represents which type of marketing produces more value to them by mean age, ± 2 standard deviation, and a 95% confidence interval.



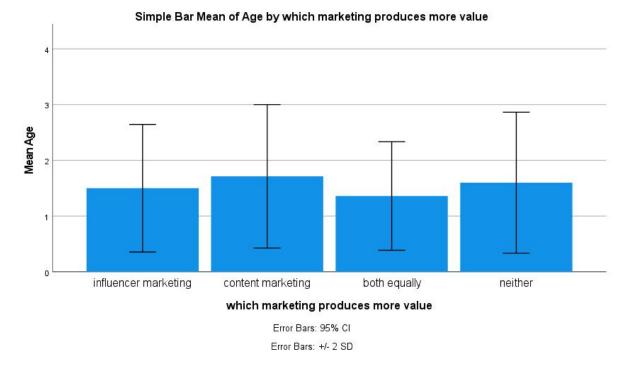
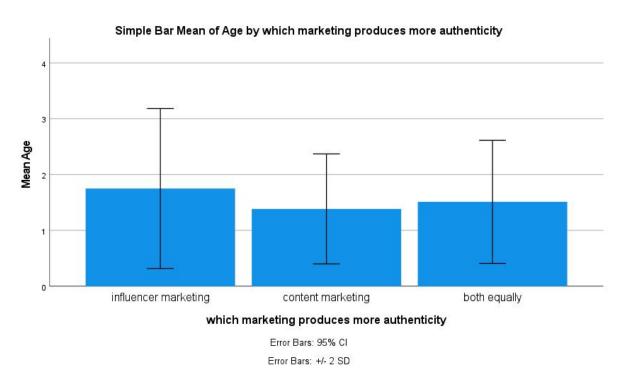


Figure 3: This simple bar graph represents which type of marketing gives more authenticity to them by mean age, ± 2 standard deviation, and a 95% confidence interval.



References

- Burnell, Kaitlyn, Jessica S. Flannery, Kara A. Fox, Mitchell J. Prinstein, and Eva H. Telzer.
 2025. "U.S. Adolescents' Daily Social Media Use and Well-Being: Exploring the Role of Addiction-like Social Media Use." *Journal of Children and Media* 19 (1): 194–212.
- 2.Dzamic, Lazar, and Justin Kirby. 2018. *The Definitive Guide to Strategic Content Marketing: Perspectives, Issues, Challenges and Solutions*. Kogan Page Publishers.
- 3.Johnson, Nicholas. 2015. The Future of Marketing: Strategies from 15 Leading Brands on How Authenticity, Relevance, and Transparency Will Help You Survive the Age of the Customer. FT Press.
- 4.Lieb, Rebecca. 2011. Content Marketing: Think Like a Publisher How to Use Content to Market Online and in Social Media. Que Publishing.
- 5.Marconi, Joe, and American Marketing Association. 2000. *The Brand Marketing Book: Creating, Managing, and Extending the Value of Your Brand*. McGraw Hill Professional.
- 6.Rose, Robert, and Joe Pulizzi. 2011. *Managing Content Marketing: The Real-World Guide* for Creating Passionate Subscribers to Your Brand. CMI Books, Division of Z Squared Media, LLC.
- 7.Ryan, Damian, and Calvin Jones. 2011. *The Best Digital Marketing Campaigns in the World: Mastering The Art of Customer Engagement*. Kogan Page Publishers.
- 8.Steenkamp, Jan-Benedict. 2017. *Global Brand Strategy: World-Wise Marketing in the Age of Branding*. Springer.
- 9. The Concept of Authenticity in Marketing Research. 2023. GRIN Verlag.
- Van Laere, Yari, Marie-Alice Fraiture, Andrea Gobbo, Sigrid C. J. De Keersmaecker, Kathleen Marchal, Nancy H. C. Roosens, and Kevin Vanneste. 2025. "Assessing the Authenticity and Purity of a Commercial Bioinsecticide through Whole Genome Sequencing and Metagenomics Approaches." *Frontiers in Microbiology* 16 (January):1532788.
- 10.Vassey, Julia, Erin A. Vogel, Jennifer B. Unger, Junhan Cho, Dayoung Bae, Scott I. Donaldson, and Jon-Patrick Allem. 2025. "Impact of Instagram and TikTok Influencer Marketing on Perceptions of E-Cigarettes and Perceptions of Influencers in Young Adults: A Randomised Survey-Based Experiment." *Tobacco Control*, February. https://doi.org/10.1136/tc-2024-059021.



- 11.Vilas Chavare, Pranav, Smitha Nayak, Ramona Birau, and Varalakshmi Alapati. 2024."Does Brand Attitude Complement Influencer Credibility in Shaping Purchase Intention of Indian GenZ Consumers?" *F1000Research* 13:1343.
- 12.Yesiloglu, Sevil, and Joyce Costello. 2020. *Influencer Marketing: Building Brand Communities and Engagement*. Routledge.